

Easterling, Deborah

230304

From: Easterling, Deborah
Sent: Thursday, June 09, 2011 9:37 AM
To: 'Amelia Warren'
Subject: RE: Letter of Protest 2011-47-WS

Dear Ms. Warren,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Amelia Warren [<mailto:ameliawarren@hotmail.com>]
Sent: Wednesday, June 08, 2011 5:27 PM
To: Contact
Subject: Letter of Protest 2011-47-WS

Thank you for your time in reading this.

Amelia Warren

RECEIVED

POC CO
MAIL / DMS



* Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Date: * June 09, 2011

Protestant Information:

Name * Amelia Warren

Mailing Address * 246 Ridge Reserve Drive

City, State Zip * Lake Wylie, SC 29710 Phone * 803-627-7501

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Carolina Water Service is proposing an 80% rate increase to our water. We moved here from Northern Virginia and all of our living expenses are less except for the water and sewer bill. It is the only one that is already higher than what we paid before and now they want to increase it by 80%. Our average water/sewer bill for the past 12 months is \$83 and the average monthly price while we lived in Northern Virginia was \$79 per month. We have an irrigation system but did not water last summer during the extreme heat so these numbers are only accounting for daily living for a family of 3. At any rate I don't understand how an increase of of this caliber is necessary except in a case of negligence. We have had multiple water main breaks resulting in low pressure or water being unavailable. I understand it will take money to replace aging systems but, again, this is something that should be planned for and not thrust upon the customers as a rate hike. Thank you for your time in reading this.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *
(This section should be completed.)

No.